

Hougham and Marston Heating Oil Syndicate

Frequently Asked Questions

How does it work?

By ordering heating oil in bulk from the distributors we can benefit from lower prices and a reduction in tanker traffic throughout the villages. A database of members has been collated and they will be able to submit their orders several times a year by a specific date. All of the oil companies who deliver to these villages will be contacted to ascertain the best possible price and the order will be placed.

How much can I save?

Savings vary between 4% and 7% per order. This equates to around £30 saving per 1000 litres ordered.

What other benefits are there?

Members are able to benefit from bulk discounted prices, without having to bulk order themselves. Most members now “top up” their tank with 500 litres which helps their cash flow and also ensures that they don’t run out.

How many members are there?

There are currently over 73 households included.

Do I have to arrange all my oil deliveries through the syndicate?

No, should you want to leave the syndicate, or arrange to have your oil ordered directly that is not an issue.

How often will deliveries be arranged?

Ordering will be arranged 5 times a year. The closing dates for orders will be: 5th March, 28th May, 10th September, 5th November and 7th January 2013

How will I order?

An e-mail (or phone call for those without internet access) will be sent to all members around 1 week before the closing date asking for orders to be submitted. Please submit your orders, via e-mail if possible, to: lincolnshireoil@gmail.com or by post to Rose Farmhouse, Main Street, Marston, Grantham, NG32 2HH by 5pm on the closing date.

What’s the minimum order?

500 litres.

Do I have to order in any specific increments?

No.

How will I know when to expect a delivery?

An e-mail will be sent detailing the confirmed delivery date, the price which has been agreed and the company who will deliver the oil.

How long will I have to wait for the delivery?

It is intended that all deliveries will be made within two weeks of the closing date, although this may not always be the case due to demand and weather.

Which oil company will you use?

Whichever one is cheapest! There is no affiliation to any particular company.

What grade of oil will you use?

28 second kerosene.

Is there a cost to joining the syndicate?

No, not at the present time.

Who do I pay for the oil?

The oil company who delivers the oil. They will be given your contact details and will arrange payment from you directly.

What if I need a small tanker?

It cannot be guaranteed that the lowest price can be provided if a small tanker is required. However, we will endeavour to negotiate with the oil company for you. Please make it clear when you order that a small tanker is required.

I don't live in Hougham or Marston, can I still benefit?

The Syndicate has now been extended to cover surrounding villages up to about 6 miles radius of Marston.

Who originally formed the syndicate?

Alistair Ross who lives in Marston.

I'm interested, what do I do now?

Please also complete the application form on the Marston Village Website <http://parishes.lincolnshire.gov.uk/Marston/>, click on Heating Oil Syndicate, download the application form and return it. If you don't have internet access please call Alistair Ross on 251355.

I've still got questions?

Please e-mail lincolnshireoil@gmail.com or call Alistair Ross on 251355

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